

Benefits of the Dent Guard® PDR Protection Plan

- Unlimited usage during the service agreement term
- “Sign and Drive” service - No Deductible, No Out-of-Pocket Expense
- PDR services also include a lifetime repair warranty, which guarantees:
 - 100% customer satisfaction on performed repairs
 - The dents or dings will not re-appear
- Transferable to the Next Owner *
- PDR services are more convenient and less time consuming than traditional body shop repair methods
- Protects the vehicle’s value when it comes time to sell or trade
- May reduce lease turn in penalties
- All PDR Service Agreements include a \$200 Hail Damage Repair Discount off Qualified Hail Damage Repairs of \$1,000 or More



1-866-528-9134
Toll-Free telephone assistance is available
24 hours a Day, 7 Days a Week
www.DentGuardUSA.com

* A nominal transfer fee and some restrictions may apply
** Some limitations apply, see service agreement for details

The information contained in this brochure provides a brief overview of the product and services offered through Dent Guard. Please refer to your service agreement for complete details on exclusions and limitations.

Administered by Dent Zone Companies, Inc.
P.O. Box 140185
Irving, TX 75014-0185

© Dent Zone Companies, Inc. 2009

DG-BROCH081109



Paintless Dent Repair Plan



Dents and dings from things such as runaway shopping carts and wind blown car doors are more than annoying. Dings reduce your vehicle's value and overall appearance; and the truth is, most cars have them or are going to get them.



What is Paintless Dent Repair?

Paintless Dent Repair (PDR) is an innovative process developed by automobile manufacturing production teams to remove small dents and dings from painted sheet metal surfaces without harming the vehicles factory finish.

Our Certified PDR Service Technicians are highly skilled craftsman who utilize specialized hand tools to manipulate and flex the metal back to its original form.



PDR works from behind the vehicle's damage; therefore, it does not require sanding, painting, or body fillers.

In most cases, there is no evidence a dent ever existed.

Keeps YOUR car looking new, LONGER!

Eligible Vehicles

The Dent Guard Paintless Dent Repair Plan is available from your local participating dealer when purchasing a new vehicle or used vehicle.

The following vehicles are eligible for the Dent Guard Paintless Dent Repair Plan.

- New & Used Vehicles*
 - Domestic
 - Asian
 - European
- *Certain Make and Model restrictions apply)

Dent Guard® Available Terms

12 months	48 months
24 months	60 months
36 months	72 months

Coverage begins on the date of the plan purchased and expires at the end of the term you have selected.

Additional Benefit:

Hail damage is excluded from this plan. However, as an added benefit, Dent Guard Paintless Dent Repair Plan contract owners are eligible for a \$200 discount off qualified hail damage repairs totaling \$1,000 or more. To qualify, hail damage repairs must be arranged through the Hail Claims Center. Call the Hail Claims Center at 1-866-737-5469.

Repairable Damage

- The Dent Guard Paintless Dent Repair Plan covers minor dents and dings up to four (4) inches in diameter that can be fully repaired using PDR methods.
- Repairable areas are limited to exterior horizontal and vertical painted sheet metal body panels.**
- Paint transfer and light abrasions may be buffed out through the PDR process.

Examples of non-covered Damage

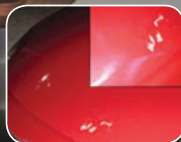
The Dent Guard Paintless Dent Repair Plan does not cover any type of collision damage, sharp creases, large dents, hail damage, or surfaces where the paint has been damaged.



Collision Damage



Hail Damage



Dents with Paint Scratches

Our Claims Process is Painless

Processing a claim for your vehicle is simple:



1. Call our Service Center at 1-866-528-9134 to report a claim. A representative will take your claim information and coordinate service with one of our Dent Zone Certified Technicians.

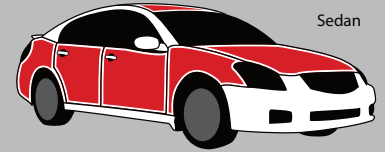


2. Our certified PDR technician will contact you to schedule an appointment at a time and location that is mutually convenient.



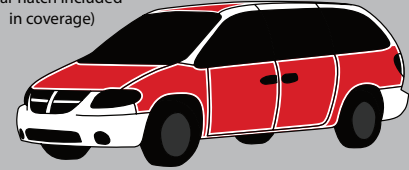
3. The certified PDR technician will repair your vehicle while you wait. Most repairs can be completed in about the time required for an oil change.
4. Once you have inspected the repairs on your vehicle, just "sign and drive"! With Dent Guard Paintless Dent Repair Plan, there are no deductibles, out of pocket costs or reimbursement forms to file.

Covered And Non-Covered Body Panels

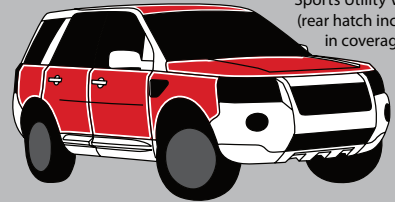


Sedan

Minivan
(rear hatch included
in coverage)





Sports Utility Vehicle
(rear hatch included
in coverage)



Pick-up Truck
(tailgate included
in coverage)



 - Covered Body Panels
excludes roof panels
with sunroof or moonroof

 - Non-Covered
Body Panels